

Vacation Suite Terms and Expectations

- Please consider the Vacation Suite your home away from home and treat the space, community, residents and property team with the utmost respect and care. Remember you (and your guests) are a representative of the Hilltop family.
- Maintain the suite, property amenities and surrounding areas by picking up after yourself and your guests. Do not leave trash behind and refrain from unnecessary noise pollution that may disrupt your neighbors.
- The Vacation Suite is limited to 8 guests max (including yourself). Check-in after 4:00 pm and check-out by 11:00 am Eastern Time.
- You must be a current employee of Hilltop Residential to use the suite.
- Employee must be present for the duration of the stay. Employee presence will be verified by a Hilltop team member.
- There is no smoking allowed on the property or in the Vacation Suite. A deep-cleaning fee of \$250 will be charged for any smoke odor remaining in the Vacation Suite after your stay.
- You may park in RESERVED space #34 or any non-reserved space. Please follow any speed limit or other posted signs. No motorcycles, campers, trailers, boats, RVs, or recreation vehicles allowed.
- Please do not store any personal items outside the unit. Dispose of trash according to the instructions in the Vacation Suite handbook found in the suite.
- Use of candles, combustible materials, firewood, charcoal, propane or electric grills, are prohibited unless using the provided BBQ grills in their designated location.
- Up to two pets (cat/dog only) are allowed to stay in the suite with you. No dogs over 99 lbs. and no aggressive breeds. Please contact us for approval before bringing your animal(s) to the Vacation Suite.
- Except service animals, all other animals are not permitted in the pool area or inside the community buildings (business center, fitness center, office, etc.). No animals of any kind are permitted in the pool or hot tub.
- For maintenance emergencies during business hours, please contact the main office. If after hours, please call 407-996-6060. See maintenance information in the Vacation Suite Handbook.
- The property contains many amenities. You can find a complete list in the Vacation Suite handbook found in the suite. Please check local postings for hours and usage rules. Attendants are not provided. Please comply with all posted signage, wear appropriate attire, and supervise any minors who are travelling with you. You will need a keycard to access some amenities. Please make sure to return the keycard to the Vacation Suite Handbook before departure.
- Do not swim or wade in any body of water on the property that is not designated as a swimming pool. Do not boat or conduct any other type of water sport in or on any body of water on the property.
- Hilltop Residential/Grandewood Pointe is not responsible for any accidents, injuries, or lost, stolen, damaged, or misplaced items. You agree to hold Hilltop Residential/Grandewood Pointe and associated parties harmless from any and all claims, damages, or expenses related to the use of amenities or the suite.
- As a Hilltop employee, you are responsible for the behavior of your family members and/or guests while staying in the Vacation Suite. Please make sure they understand the terms and expectations and adhere to them accordingly.
- There is no cancellation fee for reserving the suite; however, please be in communication with the suite administrator (vacationsuite@livehilltop.com) should your plans change. Cancellations within the two-week period prior to check-in may cause you to be restricted from booking in the future. Additionally, employees who no show and do not communicate with the suite administrator prior to their check in date may be subject to disciplinary action and/or denial of all future bookings.
- Additional terms can be found in the Community Policies Lease Addendum, of which a copy is provided in the Vacation Suite handbook found in the suite.

***Employees must agree to these terms/damage waiver during the booking process for each stay at the Hilltop Vacation Suite. Completing a booking constitutes acceptance and agreement.**